

Introduction to ParentVUE Webinar

Welcome to the new MCPS Parent Portal

bit.ly/synergyparent



Agenda



- Learn how parents create/activate a ParentVUE account
- Hear about the types of information available in ParentVue
- Learn how to connect to myMCPS Classroom and other online resources in ParentVUE
- Receive support guides for using ParentVUE

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ParentVUE

Account Activation

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How do I activate my new
ParentVUE account?

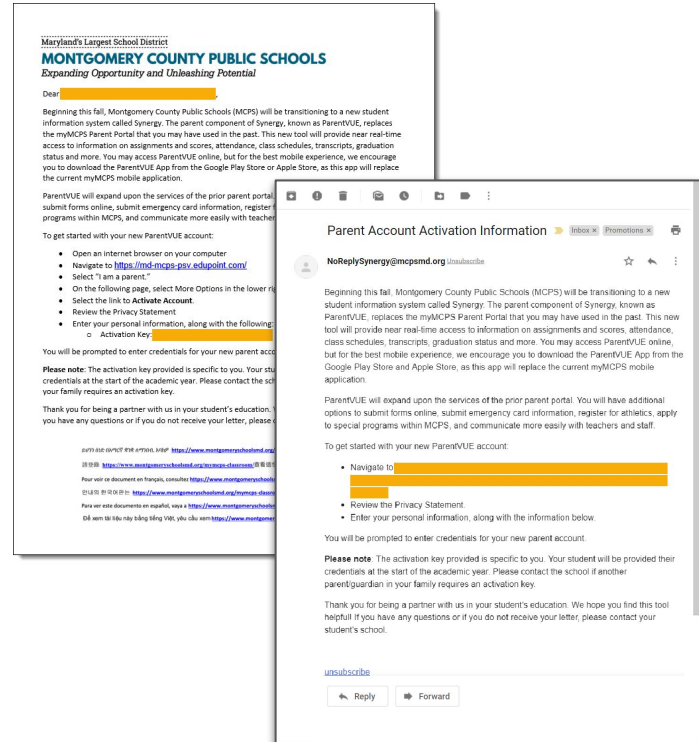


ParentVUE Activation Letter

Starting Friday evening, ParentVUE activation letters will be sent out by mail and email to the home address or email on record for any parent that has:

- Custody
- Contact Allowed
- Education Rights

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ParentVUE

Account Activation

How do I activate my account if I receive an email?

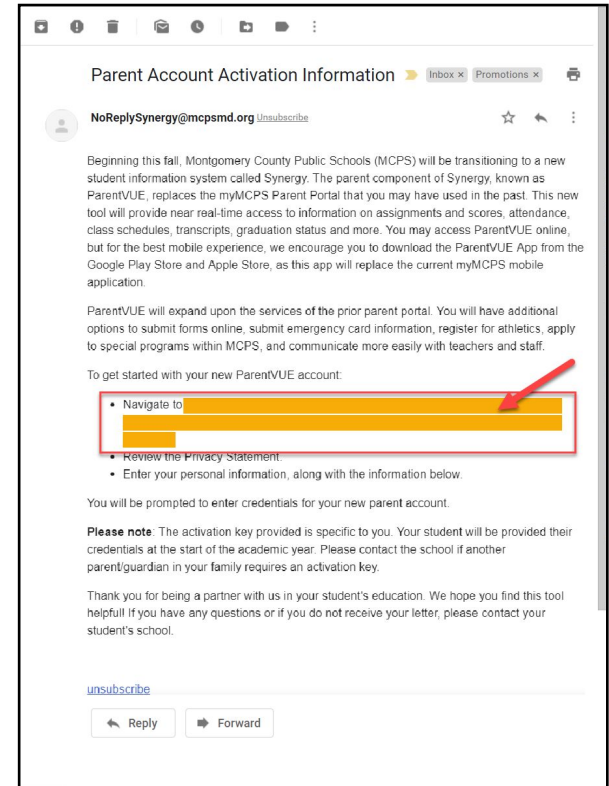


Email Step 1:

Click on the unique link provided in the email.

Please note: The activation link provided is specific to you and includes the activation key necessary for activating your account

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Email Step 2

Review the **Privacy Statement** and click “**I Accept**”

Step 1 of 3: Privacy Statement

Read through the following Privacy Statement and click the Accept button to agree to the privacy agreement

Notice

MCPS is committed to supporting user privacy by providing established guidelines to aid in the selection of information technology to be used by staff, students, and parents. The adoption of this online digital platform required a MCPS-vetted data sharing agreement with the vendor.

Terms and Conditions

By selecting Sign In, you agree to abide by the terms and conditions set forth in [MCPS Regulation IGT-RA](#), User Responsibilities for Computer Systems, Electronic Information, and Network Security.

Clicking I Accept means that you agree to the above Privacy Statement.

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Email Step 3

Enter a **User Name**,
Password, and **Primary E-Mail** and click
“Complete Account Activation”

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Step 3 of 3: Choose user name and password

Welcome [redacted]. To complete your account activation you will need to create your username and password. Remember that passwords are case sensitive. Your password can consist of numbers and letters and must be a minimum of 6 characters in length.

1 User Name

User Name is required

2 Password

Password is required

3 Confirm Password

4 Primary E-Mail

[Complete Account Activation](#)

Welcome to ParentVUE



[My Account](#) [Help](#) [Online Registration](#) [Close](#)

For MCPS educational use only.
All actions are subject to MCPS review and may be logged and archived. All users are required to follow MCPS Regulation IGT-RA, User Responsibilities for Computer Systems, Electronic Information, and Network Security.

Montgomery County Public Schools

Home

- Synergy Mail
- Calendar
- Attendance
- Course History
- Grade Book
- School Information
- Student Info
- Test History

[Close](#) | [Contact](#) | [Privacy](#)

[English](#) ▾

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[Accessibility Mode](#) ▾

ParentVUE

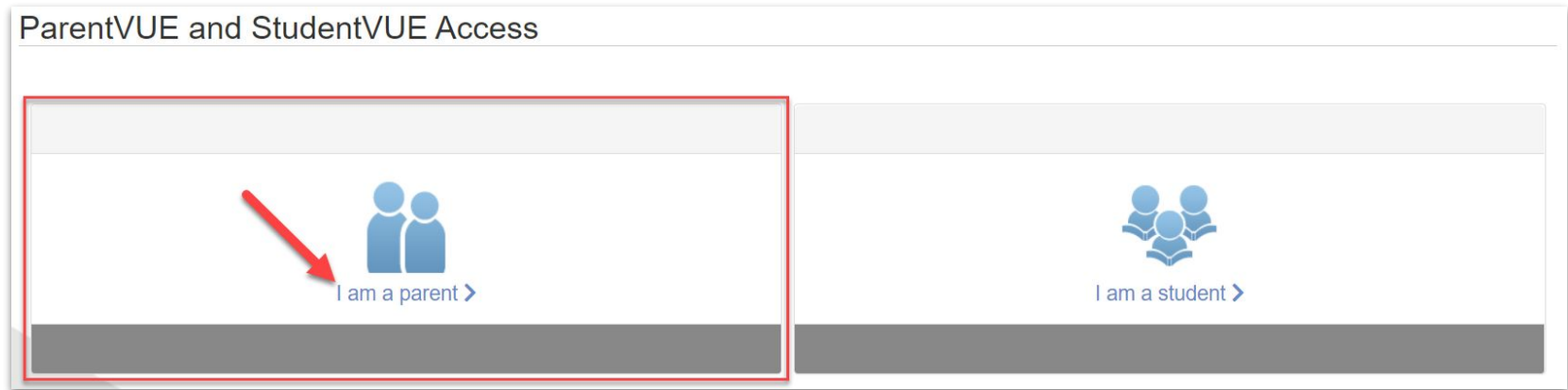
Account Activation

How do I activate my account if I receive a mailer from the Post Office?



Mailer Step 1:

Navigate to md-mcps-psv.edupoint.com and select **“I am a parent”**



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Mailer Step 2

In the lower right hand corner of the login page, click **“More Options”** and then select **“Activate Account”**

The screenshot shows the login page for Montgomery County Public Schools. At the top, it says "Login" and "Montgomery County Public Schools". Below that are fields for "User Name:" and "Password:", each with a corresponding input box. To the right of the password field is a link for "Forgot Password". A blue "Login" button is centered below the fields. In the bottom right corner, there is a "More Options" link with an upward arrow, highlighted with a red box and a red circle containing the number "1". Below the "Login" button, there are three options: "Activate Account" (with a power button icon), "Forgot Password" (with a lock icon), and "Mobile App URL" (with a link icon). The "Activate Account" option is highlighted with a red box and a red circle containing the number "2". At the bottom of the page, there are links for "iPhone App", "Android App", and "Mobile App URL" (with the URL <https://md-mcps-psv.edupoint.com/>). A language dropdown menu at the bottom left shows "English".

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Mailer Step 3

Review the **Privacy Statement** and click “**I Accept**”

Step 1 of 3: Privacy Statement

Read through the following Privacy Statement and click the Accept button to agree to the privacy agreement

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Clicking I Accept means that you agree to the above Privacy Statement.

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Mailer Step 4

Enter your **First Name**,
Last Name and the
Activation Key exactly as
they appear in your
account activation letter,
then click **“Continue to
Step 3”**

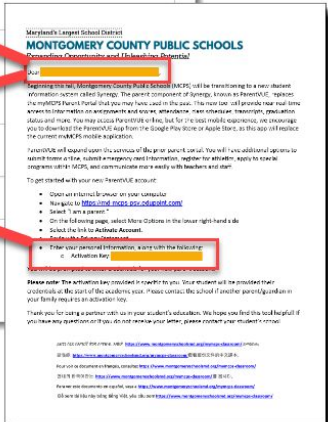
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Step 2 of 3: Sign In with Activation Key

Please enter your first name, last name and the 7 character authentication key (provided to you by the district), to activate your ParentVUE account:

- 1 First Name
- 2 Last Name
- 3 Activation Key

[Continue to Step 3](#)



Maryland's Largest School District
MONTGOMERY COUNTY PUBLIC SCHOOLS
Providing Opportunities and Enriching the Potential

Dear _____,

Beginning this fall, Montgomery County Public Schools (MCPS) will be transitioning to a new student information system called Synergy. The parent component of Synergy, known as ParentVUE, replaces the myMCPS Parent Portal that you may have used in the past. The new tool will provide you with more access to your child's information and ensure a more cohesive, user-friendly, transparent, and efficient system. You may access ParentVUE at bit.ly/synergyparent, but for the best mobile experience, we encourage you to download the ParentVUE app from the Google Play store or Apple Store. In this step, we'll introduce the current myMCPS mobile application.

ParentVUE will expand upon the services of the prior parent portal. You will have additional options to assist families in the school's emergency need information, register for activities, apply for special programs within MCPS, and more to make sure we work with teachers and staff.

To get started with your new ParentVUE account:

- Open an Internet Explorer or Chrome browser
- Navigate to bit.ly/synergyparent
- Select "I'm a parent"
- On the following page, select More Options in the lower right-hand side
- Select the link for **Activate Account**
- **Enter your personal information, along with the following:**
 - Activation Key: **XXXXXXXXXXXX**

Please Note: The activation key provided in this letter to you. Your student will be provided their activation key as part of this student book. Please contact the school if another parent/guardian in your family needs to set up an activation key.

Thank you for being a partner with us in your student's education. We hope you find this tool helpful if you have any questions or if you do not receive your letter, please contact your student's teacher.

MCPS CONTACT INFORMATION: www.mcps.edu, 1-800-331-3333, 301-330-3333
MCPS MAILING ADDRESS: www.mcps.edu, 10000 Rockville Pike, Rockville, MD 20850
MCPS PHONE NUMBER: 301-330-3333
MCPS FAX NUMBER: 301-330-3333
MCPS TOLL FREE NUMBER: 1-800-331-3333
MCPS WEBSITE: www.mcps.edu

***NOTE:** Your first name, last name, and activation key must be entered exactly as they appear on the letter or you will not be able to activate your account.

Mailer Step 5

Enter a **User Name**,
Password, and **Primary E-Mail** and click
“Complete Account Activation”

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Step 3 of 3: Choose user name and password

Welcome **[Redacted]**. To complete your account activation you will need to create your username and password. Remember that passwords are case sensitive. Your password can consist of numbers and letters and must be a minimum of 6 characters in length.

1 **User Name**

User Name is required

2 **Password**

Password is required

3 **Confirm Password**

4 **Primary E-Mail**

[Complete Account Activation](#)

Welcome to ParentVUE

The screenshot displays the ParentVUE user interface. At the top right, there are navigation buttons for "My Account", "Help", "Online Registration", and "Close". The main header area features the MCPS logo and a disclaimer: "For MCPS educational use only. All actions are subject to MCPS review and may be logged and archived. All users are required to follow MCPS Regulation IGT-RA, User Responsibilities for Computer Systems, Electronic Information, and Network Security." The school name "Montgomery County Public Schools" is prominently displayed.

A sidebar on the left, titled "Home", contains a list of application features: Synergy Mail, Calendar, Attendance, Course History, Grade Book, School Information, Student Info, and Test History. The main content area shows a user profile card with a circular profile picture, a name, and several lines of contact information, all of which are redacted with black boxes. A large rectangular area below the profile card is also redacted.

The footer contains a navigation bar with "Close | Contact | Privacy" on the left, the "Edupoint" logo in the center, and "English" with a dropdown arrow on the right. Below the footer, the copyright notice "@Copyright 2020 Edupoint, LLC" is visible on the left, and "Accessibility Mode" with a dropdown arrow is on the right.

ParentVUE

Navigation

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What kind of information can I
access in ParentVUE?



ParentVUE Dashboard Overview

The image shows a screenshot of the ParentVUE dashboard interface. On the left, there is a 'Home' sidebar menu with several options. On the right, there is a main content area with a blurred background. Orange arrows point from callout boxes to specific elements in the interface.

- Toggle between multiple students**: Points to the user profile area at the top left.
- Send e-mail to teachers**: Points to the 'Synergy Mail' option in the sidebar.
- See upcoming due dates for assignments**: Points to the 'Calendar' option in the sidebar.
- Check attendance information**: Points to the 'Attendance' option in the sidebar.
- Review graduation and SSL requirements**: Points to the 'Course History' option in the sidebar.
- Review student grades on assignments**: Points to the 'Grade Book' option in the sidebar.
- Find contact information for the school**: Points to the 'School Information' option in the sidebar.
- Demographic information**: Points to the 'Student Info' option in the sidebar.
- Review documents related to student performance (MAP, etc)**: Points to the 'Test History' option in the sidebar.
- Resources Tab - Coming Soon**: Points to a tab in the main content area.
- Link to myMCPS Classroom**: Points to a link in the main content area.

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Synergy Mail

The screenshot shows the Synergy Mail interface. At the top right, there are links for 'My Account', 'Help', 'Online Registration', and 'Close'. The header includes the MCPS logo and a disclaimer: 'For MCPS educational use only. All actions are subject to MCPS review and may be logged and archived. All users are required to follow MCPS Regulation IGT-RA, User Responsibilities for Computer Systems, Electronic Information, and Network Security.' The main header displays 'Montgomery County Public Schools' and a greeting: 'Good afternoon, [Name]'. On the left, a sidebar contains navigation options: Home, Synergy Mail, Calendar, Attendance, Course History, Grade Book, School Information, Student Info, and Test History. The main content area is titled 'Compose' and features a 'To' field with a dropdown menu. Below the dropdown, three selection options are visible: 'Billy's Teachers', 'Billy's Counselor', and 'Billy's Groups'. A red box highlights the 'Billy's Teachers' option, and an orange arrow points to it from a blue callout box that says 'Easily select your child's teachers'. Below these options is a table with columns for Period, Course, Teacher, and Room. The table contains the following data:

Period	Course	Teacher	Room
1	Prin Eng I	Kathy Jackson	224
3	Am Govt	Jeffrey Davis	P-13
4	Prin&prac Econ	Sara Patenge	131
5	Beg Drawing	Gwen Gunn	401
7	Cc-Am, Lit	Kathy Nunes	230

At the bottom right of the table, there are 'Cancel' and 'OK' buttons.

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Calendar

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Montgomery County Public Schools
Good afternoon.

My Account | Help | Online Registration | Close

Home

- Synergy Mail
- Calendar**
- Attendance
- Course History
- Grade Book
- School Information
- Student Info
- Test History

CALENDAR

Assignment Status

Today < >

September 2020

Month Week Day

Show Rotation Day

Sun	Mon	Tue	Wed	Thu	Fri	Sat
30	31	1	2	3	4	5
6	7 Holiday	8 Jason, K. Ann 2060 - The Sensitization Project Score: -	9	10	11	12
13	14	15	16	17 Jason, K. Ann 2060 - The Sensitization Project Score: -	18	19
20	21	22	23	24	25 Jason, K. Ann 2060 - The Sensitization Project Score: -	26
27	28 Non-School ...	29	30	1	2	3

September

6 7 8 9 10 11 12
13 14 15 16 17 18 19
20 21 22 23 24 25 26

- Assessments
- Assignments
- Holidays
- School Events

Click to open assignment details

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Attendance

Home

- Synergy Mail
- Calendar
- Attendance**
- Course History
- Grade Book
- School Information
- Student Info
- Test History

My Account

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Montgomery

ATTENDANCE

March 2018 April 2018 May 2018

S	M	T	W	T	F	S	S	M	T	W	T	F	S	S	M	T	W	T	F	S	
				1	2	3	1	2	3	4	5	6	7		1	2	3	4	5		
4	5	6	7	8	9	10													10	11	12
11	12	13	14	15	16	17	15	16	17	18	19	20	21	13	14	15	16	17	18	19	
18	19	20	21	22	23	24	22	23	24	25	26	27	28	20	21	22	23	24	25	26	26
25	26	27	28	29	30	31	29	30						27	28	29	30	31			

Excused Tardy Unexcused Activity Not Scheduled

All (07/04/2017-07/06/2018)

Totals By Course

Course	Tardy	Absent
Am Govt	0	0
Beg Drawing	0	0
Beg Jewelry	0	0
Beg Photo	0	0
Cc-Am. Lit	0	0
Eng (brit) Lit	0	0
Expl Agric	0	0

Totals By Period

Period	Tardy	Absent
1	0	0
2	0	0
3	0	0
4	0	0
5	0	0
6	0	0
7	0	0
8	0	0
9	0	0
10	0	0
11	0	0
12	0	0
13	0	0
14	0	0
15	0	0
16	0	0
17	0	0
18	0	0
19	0	0
20	0	0
21	0	0
22	0	0
23	0	0
24	0	0
25	0	0
26	0	0
27	0	0
28	0	0
29	0	0
30	0	0
31	0	0

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Course History

My Account Help Online Registration Close

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Montgomery County Public Schools
Good afternoon,

Detail: off

Graduation Status *Class of 2024*

Subject Area	Progress
Elective	0.0%
English	0.0%
Science	0.0%
Biology	0.0%
Physical Science	0.0%

Detail: off

Test Requirements

Government

Student Course History

Detail: off

Service Learning Hours Earned		
Status	Hours Required	Service Learning Hours Earned
Not Met	75.00	41.50

The course history page displays graduation progress, test requirements, and SSL hours earned

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Grade Book

The screenshot shows the Synergy Parent Portal interface. At the top right, there is an MCPS logo and a disclaimer: "For MCPS educational use only. All actions are subject to MCPS review and may be logged and archived. All users are required to follow MCPS Regulation IGT-RA, User Responsibilities for Computer Systems, Electronic Information, and Network Security." Below this is the "GRADE BOOK" section. On the left is a navigation menu with options: Home, Synergy Mail, Calendar, Attendance, Course History, **Grade Book** (selected), School Information, Student Info, and Test History. The main content area is titled "Classes for Hope High School" and shows a list of classes for the "1st Quarter". The first class is "0: Am Govt" with a grade of "B" and 85.4% completion. Below this is a "Student Performance" bar chart and a "Class Grades" donut chart showing "3% A". Below the first class are two more classes: "1: Beg Jewelry" with a grade of "C+" and 78.7% completion, and "2: Intermediate Acting" with a grade of "C-" and 71.7% completion. Each class entry includes the teacher's name, room number, missing assignments, and a "Class Page" link.

Click the title to see details.

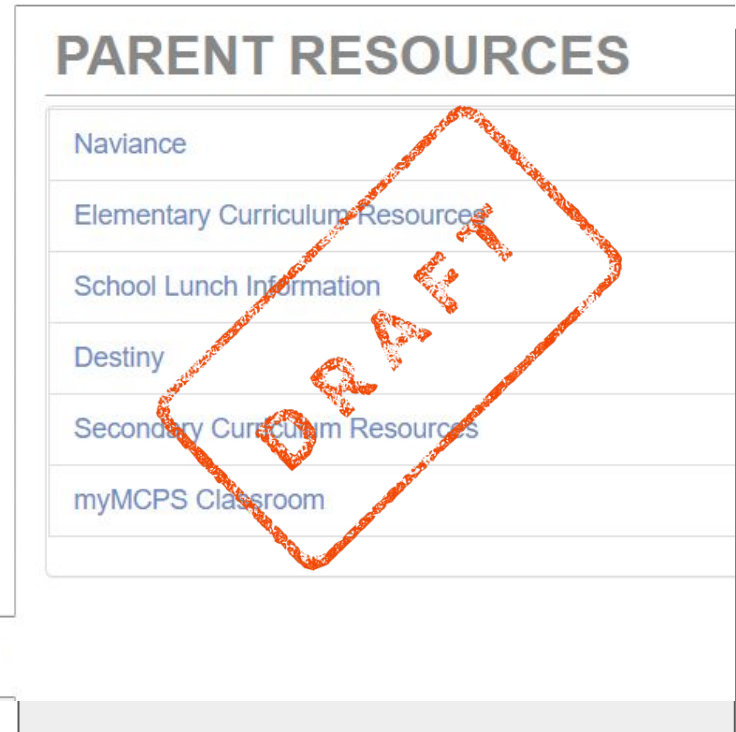
Class Performance Summary

Class	Grade	Completion %	Teacher	Room	Missing Assignments	Last Update
0: Am Govt	B	85.4%	Kathy Jackson	216	0	3/7/2019
1: Beg Jewelry	C+	78.7%	Beverly Williams	403	0	9/5/2018
2: Intermediate Acting	C-	71.7%	Frank Chaplin	409	0	9/6/2018

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Coming Soon

A “**Parent Resource**” tab will soon be added to the the navigation menu of ParentVUE. This is where parents will be able to log into other resources such as **myMCPS Classroom**.



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myMCPS Classroom

- Teachers and school leaders can share announcements, calendars, homework, assignments, and resources through **myMCPS Classroom** courses.
- Parents have “Observer” access to **myMCPS Classroom** via the ParentVUE



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Sample myMCPS Classroom Course

The screenshot shows a web interface for a myMCPS Classroom Course. On the left is a vertical navigation menu with icons and labels: myMCPS, Account, Dashboard, Courses, Calendar, Inbox, Resources, and myMCPS Portal. The main content area has a header for '2018-2019 Belmont Element...' with a 'Home' button. Below this is a dark blue banner with 'BELMONT' and '2ND GRADE COURSE'. A central image shows various school supplies like scissors, markers, and crayons. Below the image is a 'WELCOME' section with a paragraph of text. At the bottom is a footer with four links: Classroom Routines, Homework Policies, Newsletters, and Home Resources.


myMCPS

2018-2019 Belmont Element...

Home

BELMONT

2ND GRADE COURSE



WELCOME

The purpose of this grade level course is to provide information about second grade at Belmont Elementary School. Mrs. Michele O'Neill, Mrs. Carly Moe, and Ms. Natalie Copelovitch are the second grade homeroom teachers. Mrs. Rose Dann is the Reading Initiative teacher. Below you will find links to resources about things happening in second grade throughout the school year.

[Classroom Routines](#) [Homework Policies](#) [Newsletters](#) [Home Resources](#)

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ParentVUE

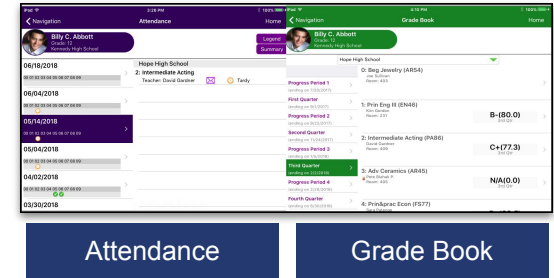
Resources

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Resources

- [ParentVUE Login](#)
- [Activation Guide for Mailer](#) | [Activation Guide for Email](#)
- [ParentVUE Support Guide](#)
- [Support Website](#)
- Download the ParentVUE/StudentVUE mobile app
 - iTunes: [ParentVUE](#) | [StudentVUE](#)
 - Google: [ParentVUE](#) | [StudentVUE](#)
- [Webinar Schedule](#)



Webinar recordings will be available soon on YouTube and the MCPS website!

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myMCPS_Support@mcpsmd.org